

Oracle Communications Unified Communications Suite

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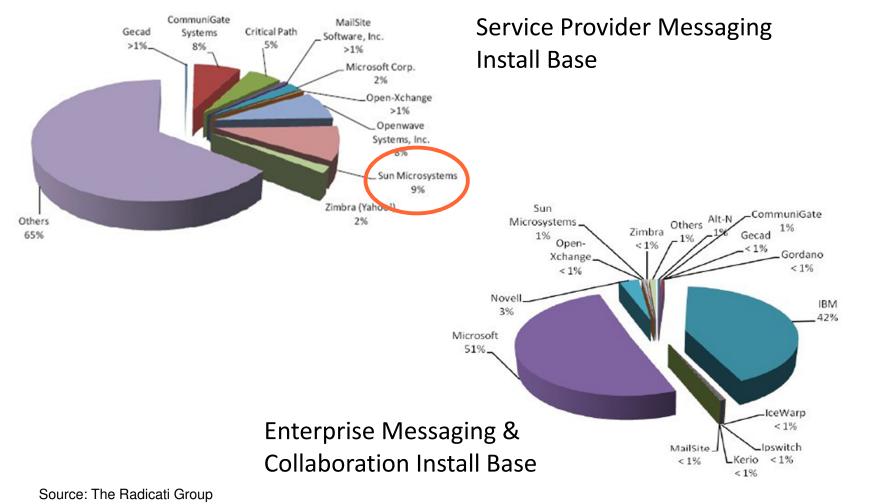
Agenda

Market Overview

- Product Portfolio
- Communications Suite







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C O M P U T E RS

Market trends

Full spectrum communication

- Phone, email, blogs, wikis, instant messaging, SMS, documents, video
- Social networking sites are hubs of communication for 18-30 year olds; a new, legitimate channel of communication

Communication

From desktop, browser or mobile device; Click-to-connect with the appropriate communication channel

Explosive growth in digital content

- Users care about more than just email/voicemail
- Want ubiquitous access and federated view of all their digital data

Enterprises are the service providers of today

Need to protect data and privacy, and comply with government and industry regulations.





Service providers and telcos under pressure

- Focus on value creation rather than just infrastructure
- Consolidate service infrastructure for wireline, mobile and VoIP
- Cost savings, better value

New revenue opportunities

Sticky services reduce churn and enable revenue growth

Data storage & services

- Cost and maintenance of large data sets
- Service to manipulate & view data

Securely & safely

- Regulatory compliance & legal discovery
- SOX, HIPPA



Service providers focus

Service providers need to expand their businesses, and are looking:

- to add new services (such as instant messaging, calendaring, realtime interactive games, and flexible storage) that will attract and retain consumers
- for creative business opportunities and revenue sharing relationships with partners
- to host services (such as email and collaboration, portals, storage, and archiving for small and medium business) in order to diversify their subscriber bases



Oracle Communications Unified Communications Suite

- Increase customer satisfaction
- Reduce customer churn
- Expand into new markets
- Develop communities of partners
- Increase revenues



Agenda

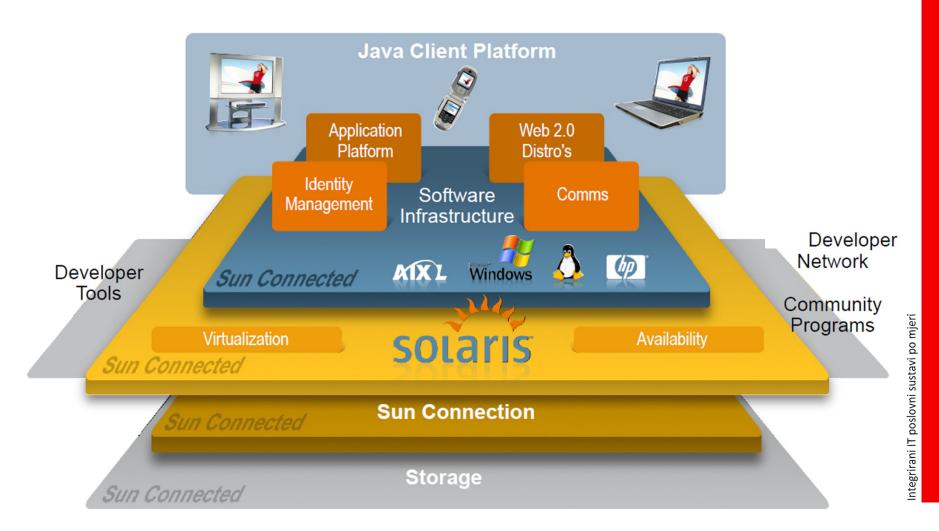
Market Overview

Product Portfolio

Communications Suite



Oracle Communications Unified Communications Suite





Portfolio

- Messaging Server
- Calendar Server
- Instant Messaging
- Address Book Service
- Web-based Clients
- Connector for MS Outlook
- Delegated Administration
- Communications Sync

Highlights

- Proven, scalable communications technologies
- Highly <u>secure</u> platform
- Investment protection with modular architecture, open interfaces and support for industry standards
- Lowest <u>TCO</u> of all leading communications vendors In deployment over 20 years World record benchmarks Award winning products



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Messaging Server

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- <u>Message management</u> with personal, public, distributed shared folders
- Self-administration of vacation messages and message filters
- <u>Virtual domains</u> and delegated administration for <u>hosting</u>
- Spam and virus protection, both built-in and through partners
- Tools for monitoring usage and server health
- Most active mailboxes in use (Ferris Research)

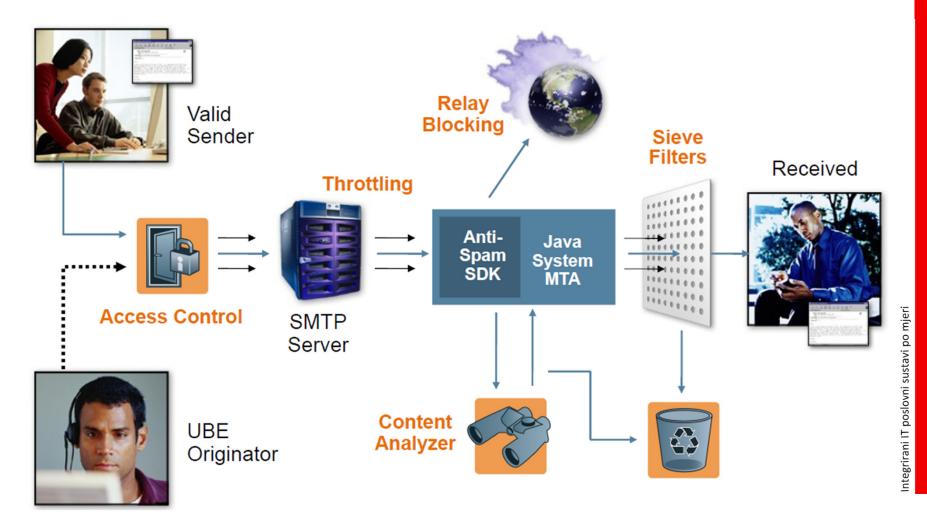


Features overview

- Standards-based services throughout
- Scalable architecture supports millions of users
- High performance
- Multi-client support: web-based, desktop, wireless
- Highly available
 - Designed for high availability with Veritas and Sun Cluster support and heartbeat even in non-cluster
- New tools for monitoring usage and server health
- Modular, not monolithic program
- Extend to other services through developer APIs



Security – Content filtering & Anti Spam





Calendar Server

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Options									

- Extensible collaboration platform for scheduling events, managing tasks and resources
- Multi-client support: web, desktop, wireless
- Brand recognition through highly customizable user interface
- Extend to other services through developer APIs
- Reliability, availability and security
- Architecture supports large numbers of users

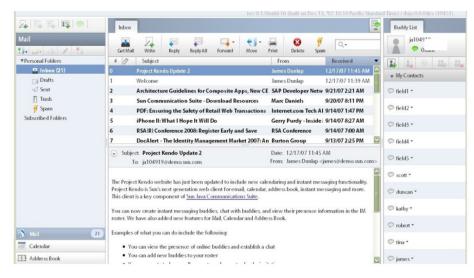


Features overview

- Collaboration and planning with group and resource scheduling
- Ease of use with free-time search for scheduling and search on previous events and tasks
- Organization flexibility with multiple calendars
- Multi-client support: web, desktop, wireless
- Brand recognition through highly customizable user interface
- Extend to other services through developer APIs
- Architecture supports large numbers of users



Convergence – web client



- Rich communication web 2.0 client
- Challenges desktop and other webmail clients for functionality
- Provides a rich and highly interactive user experience
- Delivers great performance, scalability and reliability
- Compelling integration of communication and collaboration services: email, calendaring, contacts, presence, im and other web services
 - Stands out amongst competition
- Challenges Google, Yahoo, Zimbra and other communication and collaboration clients for ease of use of use and functionality



Features overview

Mail

Full e-mail functionality Rich Text Editing, Spell check Mail Filters Address auto-complete

Address Book

Common address book Create and manage contacts Import, export Send email, schedule events or chat directly from the address book

Calendar

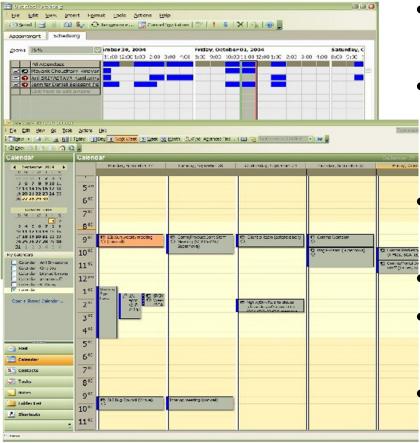
Multiple Calendars Manage events and tasks Group scheduling Import, export

Presence

Integrated Presence and chat capability throughout Presence management Buddy list Avatars



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- Access to mail, calendar and address book services
- Free/busy lookup, tasks, contacts, attachments, public and shared folders
 Group scheduling, calendar sharing and delegation
 Full-fidelity offline support
 Same look and feel as Outlook/Exchange
 Support for advanced find, rules and organize features
- Supports Outlook 2000-2010



IM



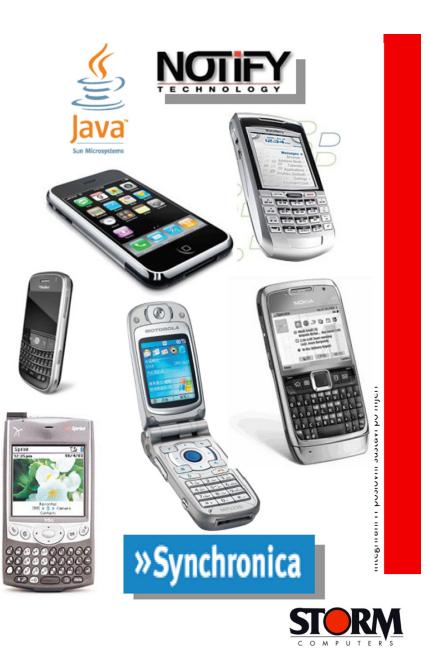
- Award-winning, secure and <u>standards based</u> real-time collaboration – <u>XMPP support</u>
- Presence, instant messaging (chat), polls, moderated conferences, news, alerts – and well-documented APIs
- <u>Presence</u> management, including "invisible" mode
- Offline storage or forwarding to email, pager or mobile phone
- Interoperability with 3rd party clients and components, and public networks via XMPP and open source gateways
- Extensive <u>privacy controls</u> such as contact requests and authorizations
- Identity-based <u>feature provisioning</u>

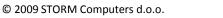


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Mobility

- Improved handheld access iPhone, Blackberry, Windows Mobile devices, Java-enabled phones
- Notify Technology solution available
- Consilient adds second solution, beyond Blackberry
- Synchronica provides SyncML solution





Provisioning and Administration

- •Delegated Administrator GUI and command line interface (CLI)
- •User Management Command (commadmin) CLI through Access Manager

•These commands can create, modify, delete and search users, administrators, domains and groups

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New User		
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Q&A





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